



drishti

National Consumer Disputes Redressal Commission (NCDRC)

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Haryana farmers have been granted compensation of almost ₹5 lakh from **Indian Farmers Fertiliser Cooperative Limited (IFFCO)**, which sold them defective guar seeds that led to 70% crop failure. The farmers won their case at the **National Consumer Disputes Redressal Commission (NCDRC)**.

National Consumer Disputes Redressal Commission

- It was established to provide inexpensive, speedy and summary redressal of consumer disputes.
- It is a quasi-judicial commission in India which was set up in 1988 under the **Consumer Protection Act of 1986**.
- The commission is headed by a sitting or **retired judge of the Supreme Court of India**.
- **Provisions of the act:**
- Section 21 of the Consumer Protection Act, 1986 provides that the NCDRC shall have jurisdiction:
 - To entertain a complaint valued **more than one crore** and also have appellate and revisional jurisdiction from the orders of State Commissions or the District fora as the case may be.
 - **Section 23 of Consumer Protection Act, 1986**, provides that any person aggrieved by an order of NCDRC may prefer an appeal against such order to the Supreme Court of India within a period of 30 days.
- The provisions of this Act cover '**goods**' as well as '**services**'.
- **Appellate authority:** If a consumer is not satisfied by the decision of a District Forum, he can appeal to the State Commission. Against the order of the State Commission, a consumer can come to the National Commission.