

Madhya Pradesh: New Hub for IT Investment

Why in News?

According to the Madhya Pradesh Chief Minister, the state is emerging as a major investment hub in the <u>Information Technology (IT)</u>, <u>ITES (Information Technology Enabled Services)</u> and <u>ESDM (Electronics System Design and Manufacturing)</u> sectors.

Key Points

- Attractive Centre:
 - The state government's IT and ESDM policy, development of data centre parks, IT
 parks and <u>start-ups</u> have made Madhya Pradesh an attractive destination for technology
 investments.
 - Madhya Pradesh is a leader in adopting cutting-edge technologies like <u>Artificial</u>
 <u>Intelligence</u>, Machine Learning, Big Data, <u>Blockchain</u> and <u>Cyber Security</u> under the <u>Digital India Mission</u>.
- Major cities:
 - Cities like Indore, Bhopal, Jabalpur and Gwalior have now become the new hubs of IT companies.
 - Global Investors Summit will be organized in Bhopal on 24-25 February 2025, in which
 IT and technology investors are likely to get an excellent opportunity to get acquainted
 with the vast possibilities of the state.

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Information Technology Enabled Services (ITES)

- It refers to the use of information technology to provide various services to businesses and organizations.
- It includes services such as data processing, customer support, technical support, and consulting.
- Some common examples of ITES include:
 - KPO (Knowledge Process Outsourcing)
 - BPO (Business Process Outsourcing)

- **LPO** (Legal Process Outsourcing)
- **GPO** (Game Process Outsourcing)
- **EDI** (Electronic Data Interchange)

Electronics System Design and Manufacturing

• ESDM is a process that covers all aspects of the design, development, and manufacturing of electronic devices and systems.

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