

Prime Minister Excellence Awards

Why in News?

On the occasion of <u>National Civil Services Day</u> (21 April 2025), the <u>Prime Minister</u> of India awarded the <u>Prime Minister</u>'s <u>Excellence Award-2023</u> to the <u>Revenue Department</u> of Madhya Pradesh for the "Cyber Tehsil Initiative".

Key Points

- About Cyber Tehsil initiative:
 - This initiative has been successful in making the land transfer services in the state completely digital, effective and citizen-friendly.
 - The integrated system manages the courts and ensures quick and fair disposal of cases.
 - This initiative has increased transparency and citizens can now track the status of their mutation case through the Results and Customer Management System (RCMS) portal.
 - More than 1 lakh 50 thousand cases have been settled in the state.
 - The workload of name transfer cases at tehsil offices has reduced by 25%
 - Real-time updates, integration of <u>Web GIS</u>, digital platforms like Sampada and SARA have further smoothened the process.
 - The initiative has received national appreciation and other states like Andhra Pradesh,
 Uttarakhand, Bihar and Jharkhand have shown interest in adopting it.

Web GIS

- It refers to the use of <u>Geographic Information Systems (GIS)</u> through the internet, allowing for the sharing, visualization, and analysis of geospatial data online.
- It enables users to access and interact with maps and spatial data remotely, fostering collaboration and wider dissemination of information.

National Civil Service Day

- Introduction:
 - It is celebrated every year on 21 April all over India. This day is dedicated
 to expressing gratitude to all the officers who work in various public departments of
 the country and keep the administrative system of India running smoothly.
 - Also, this day serves to remind civil servants that their primary responsibility is to serve the citizens of the country.
 - Civil servants, especially those in higher administrative positions, play a vital role in formulating and implementing policy decisions.
 - IAS, IPS and other high ranking officers often work at the grassroots level to solve problems related to citizens.
- Objective:
 - The Government of India celebrates Civil Services Day every year with the aim of

enabling civil servants to re-dedicate themselves to their service and renew their commitment to public service.

- This day was chosen because in 1947, Sardar Vallabhbhai Patel, the first Home
 Minister of independent India, while addressing the administrative service officers at
 Metcalfe House in Delhi, called them the 'steel frame of India'.
- This term underlines that civil servants are the strong pillars of the administrative system.

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