



# Kotra and Hathbandh PHC and Kausra Health and Wellness Centre Received National Quality Assurance Standard Certificate for Quality Health Services.

## Why In News?

On September 27, 2023, the Union Ministry of Health and Family Welfare has awarded the National Quality Assurance Standard Certificate to Kotra Primary Health Center in Kanker district, Hatband Primary Health Center in Balodabazar-Bhatapara district and Kausara Health and Wellness Center in Mahasamund district for quality health services.

## Key Points:

- The team of the Union Health Ministry had evaluated the services of these hospitals in the months of last August and September. He had also taken feedback from patients in this regard.
- In the evaluation by the team of Union Health Ministry under the National Quality Assurance Standards Programme, Kotra Primary Health Center has got 91 percent marks, Kausra Health and Wellness Center has got 83 percent marks and Hatband Primary Health Center has got 78 percent marks.
- Before awarding the National Quality Assurance Standard Certificate, the hospital's services and satisfaction levels are tested on various parameters by a team of experts from the Government of India.
- These include parameters such as services available, patients' rights, inputs, support services, clinical services, infection control, quality management and outcomes. Only those hospitals that meet these stringent standards are issued quality certificates by the Union Health Ministry.

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