Digital World of Cookies

For Prelims: <u>Right to Privacy</u>, Session Cookies, Third-party Cookies, Cross-Site Request Forgery.

For Mains: Challenges Related to Emerging Technologies, Digital Personal Data Protection Act 2023.

Source: TH

Why in News?

As the ever-evolving digital landscape continues to reshape online experiences, **cookies emerge as dual agents,** serving as **indispensable facilitators of personalization and convenience**, yet concurrently posing significant challenges in the domains of <u>user privacy</u> **and** <u>data security</u>

What are Cookies?

- About:
 - In the realm of computing and web browsing, cookies are small pieces of data stored on a user's device (browser), commonly as text files.

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- These **files are generated by the websites** a user visits and serve the purpose of retaining information regarding the user's interactions and preferences during their online navigation.
- Categories of Cookies
 - Session Cookies: Temporary in nature, these cookies function as digital post-it notes for websites, residing in a user's computer memory solely during active browsing sessions.
 - **Persistent Cookies:** Analogous to **digital bookmarks**, persistent cookies endure on the **user's device beyond the conclusion of a browsing session.**
 - They retain and recall information such as login credentials, language preferences, and previous interactions with advertisements.
 - **Secure Cookies:** Distinguished by their **transmission over** <u>encrypted connections</u>, these cookies are employed primarily for safeguarding sensitive data, such as login credentials.
 - Third-party Cookies: Originating from domains distinct from the one currently being visited, these cookies are frequently employed for tracking and advertising purposes, offering both utility and the potential for intrusion.
- Role of Cookies
 - **User Authentication:** Functioning as **digital identity cards,** cookies assist websites in recognizing and preserving user login statuses throughout their visits.
 - **Personalization:** Cookies enable the **retention of user preferences**, encompassing language selections and website themes.
 - **Persistent Shopping Carts:** They ensure that **items added to** <u>online shopping</u> **carts remain accessible** even upon subsequent returns.
 - Analytics: Cookies aid website proprietors in the collection of valuable data concerning user interactions, thereby facilitating enhancements and tailored content delivery.

- Targeted Advertising: Advertisers employ cookies to showcase advertisements that correspond with user interests and previous browsing histories, enhancing the allure of online shopping.
- Associated Challenges
 - **Privacy Concerns:** Cookies possess the **capability to track user online behavior**, raising concerns about potential intrusions into digital privacy.
 - Inadequately secured cookies can serve as **vulnerabilities exploited by cybercriminals** to gain access to and pilfer personal information.
 - Through Cross-Site Request Forgery (CSRF), attackers can use cookies to perform unauthorized actions on a user's behalf without their consent.
 - **Cookie Bloat:** Over time, as users visit more websites, cookies accumulate on their devices, **consuming storage space** and potentially slowing down web browsing.
 - Impact on User Experience: Users may find these frequent consent requests annoying and disruptive to their browsing experience, as they have to interact with these dialogs repeatedly.

Way Forward

- Balancing Personalization and Privacy: Users must be offered the ability to customize their cookie preferences, allowing them to opt in or out of specific categories of cookies.
 - They should be given personalized privacy dashboards, displaying detailed information about how their data is used (**in accordance with India's** <u>Digital Personal Data Protection</u> <u>Act 2023</u>), which cookies are active, and the associated benefits.
 - They should be allowed to **specify the expiration date of their consent for cookies**, giving them more control over how long their data is stored and used.
- User Awareness: To educate users, the website should provide clear and accessible information about cookies and their importance for the website's functionality and performance.

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