

## 3 More Hospitals in the state got National Quality Assurance Standard Certificate

## Why in News?

According to the information given by Chhattisgarh Public Relations Department on 1 April 2023, three more health centres of the state providing excellent healthcare and better treatment to patients have been awarded the National Quality Assurance Standard (NQAS) certificate by the Union Ministry of Health and Family Welfare.

## **Key Points**

- The team of the Union Health Ministry inspected these three hospitals in the last month of February and tested the quality of services available to the patients. The team also took feedback from the patients in this regard.
- The Union Health Ministry has awarded the National Quality Assurance Standard Certificate to Sitapur Community Health Center in the Surguja district, Komakhan Primary Health Center in Mahasamund and Gopalpur Urban Primary Health Center in Korba.
- Gopalpur Urban Primary Health Center got 89 percent, Komakhan Primary Health Center 85 percent and Sitapur Community Health Center got 84 percent marks in the evaluation of the Health Ministry team.
- It is noteworthy that the services and satisfaction level of the hospital are tested on various parameters by the team of experts before awarding the National Quality Assurance Standard Certificate.
- These include parameters such as services available, patients' rights, inputs, support services, clinical services, infection control, quality management and outcomes. Only hospitals that meet these stringent standards are issued quality certificates by the Union Health Ministry.

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