



## **Building Mistrust into Trust**

You have just completed your District Training as an “Indian Administrative Service” Officer, with all the experience you’ve earned and knowledge which has been engraved in your mind during training period, you’ve now been allocated with the role of “Additional District Collector” in Adilabad (Telangana) which is populated by “Gonds; Dravidian ethno-linguistic group”.

At present and in the past, the major hindrance in the effective administration and development of the areas is “Mistrust” between the population and the administration due to language barrier.

Adilabad is a region with a history of intertribal violence. From curfews to shutting down of data connectivity, the region has seen it all.

Even in the gram panchayat meetings held by the administration, there has been no participation from the members. The region also faces the annual trauma of flooding as well due to uneven plains.

Being at the head of administration of the region, how would you convert the mistrust into a trustworthy relationship between the people and the administration?

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