



FGR Portal started as a pilot project

Why In News?

On July 21, 2022, the **Pradhan Mantri Fasal Bima Yojana and the Weather Based Crop Insurance** were prepared for online hearing and redressal of grievances of farmers regarding the Grievance Redressal of Farmers (F.G.R.) The portal was launched in the state of Chhattisgarh as a pilot project through video conferencing.

Key points

- Ritesh Chauhan, Joint Secretary and Chief Executive Officer, Pradhan Mantri Fasal Bima Yojana, Government of India, Chief Executive Officer C.S.C. Dr. Dinesh Kumar Tyagi launched the beta version of the FGR portal in Chhattisgarh through video conferencing.
- After the utility and evaluation of this portal in the diagnosis of complaints, it will be implemented in all the states of the country. With the launch of this portal, farmers will no longer have to make rounds of any office or official for redressal of crop insurance related grievances, nor will they have to submit an application in writing.
- Farmers can call the toll-free number 14447 to lodge their complaint, which will be promptly diagnosed. Farmers will also be able to get information about the diagnosis of their grievances through the portal.
- It has been launched as a pilot project in the state of Chhattisgarh, the first in the country. The State of Chhattisgarh has been selected as a pilot project of this portal in view of the remarkable achievements made in the implementation of Pradhan Mantri Fasal Bima Yojana in the State.
- It is worth mentioning that the State of Chhattisgarh is one of the leading states in the country in the implementation of crop insurance. Chhattisgarh is the first state in the country to pay its farmers the crop insurance claim amount of Rabi season 2022, the first in the country. In the year 2021-22 , 5 lakh 66 thousand farmers were paid an insurance claim amount of Rs.10.63 crore.

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