Objections to New IT Rules

Why in News

The latest norms for **social media intermediaries** in the <u>New IT Rules 2021</u> have drawn objections from privacy experts and lawyers.

 The <u>Supreme Court</u> (SC) had in 2015 struck down <u>Section 66A</u> of the Information Technology Act finding it contrary to both **Articles 19** (free speech) and **Article 21** (right to life) of the Constitution.

Key Points

- Suspecting Everyone:
 - Asking 'significant social media intermediaries' to have automated tools to proactively track certain words is akin to "active hunting", and will "make suspects out of people".
 - For example: For track words like interfaith marriage or love jihad, its like criminalising an entire population as most of the people must be using these words in their normal discussions. This way, an entire citizenry is being made a suspect.

Against Right to Privacy:

- According to the New IT Rules of 2021, significant social media intermediaries providing services primarily in the nature of messaging shall enable identification of the first originator of the information.
 - This provision would end up weakening overall security, harm privacy and contradict the principles of data minimisation endorsed in the IT Ministry's <u>Draft Data Protection Bill 2019.</u>
 - Identification of the first originator will require end to end encryption to be broken, thereby compromising the fundamental technology on which most apps are based on.
 - Moreover, owing to the volume of data, encryption has become more important now as more personal data is being aggregated and analysed at a scale that was never possible before.

Data Minimisation

- Data Minimisation is a principle that states that data collected and processed should not be held or further used unless this is essential for reasons that were clearly stated in advance to support data privacy.
- It will **"undermine the principles of open and accessible internet** and the **fundamental** <u>right of privacy</u> enshrined in the Constitution, particularly in the **absence of robust data**

protection law.

- For Example:
 - It contains a provision requiring significant intermediaries to provide the option for users to voluntarily verify their identities.
 - This would likely entail users sharing phone numbers or sending photos of government issued IDs to the companies.
 - This provision will **incentivize the collection of sensitive personal data** that are submitted for this verification, which can then be also used to profile and target users
- Right to Privacy:
 - The SC described privacy and its importance in the landmark decision of <u>K.S.</u>
 <u>Puttaswamy v. Union of India in 2017</u> as a fundamental and inalienable
 right and attaches to the person covering all information about that person and the choices that he/ she makes.
 - The **right to privacy** is protected as an intrinsic part of the right to life and personal liberty under <u>Article 21</u> and as a part of the freedoms guaranteed by Part III of the Constitution.
- Against Freedom of Expression:
 - Automated forms of censorship and surveillance could **disproportionately impact users' freedom of speech and expression**, suppressing creativity.
 - <u>Article 19(1)(a)</u> of the Indian constitution guarantees the **freedom of speech and** expression.
- Over Censorship:
 - The new rules provide stricter and wide-ranging obligations on intermediaries for **proactive monitoring of content.**
 - The fear of legal liability or action could lead to over-censorship of content.
- Lack of Accountability and Transparency:
 - The news rules require social media to "deploy technology-based measures, including automated tools (<u>Artificial Intelligence (AI)</u>) to filter out objectionable content like child sexual abuse.
 - However, as history has shown, such tools not only suffer from major accuracy problems but also can lead to function creep.
 - Earlier in 2020 an Al-powered tool **Genderify** designed to identify a person's gender by analyzing their name, username or email address was shut down just a week after launch after it was blamed to be **biased**.
 - Coding biases in the development of AI often lead to discrimination, inaccuracies, and a lack of accountability and transparency.
- Gag on Online News Media:
 - The rules open the way for **increased scrutiny as well as increased costs of compliance and may lead to gagging** of free and unhindered news reporting.

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