



SAMPANN Project

Why in News

Over one lakh people have received pensions directly in their bank accounts through the **SAMPANN (System for Accounting and Management of Pension)** project.

Key Points

▪ About:

- It was **launched in 2018**. It is a seamless **online pension processing and payment system** for Department of Telecommunications pensioners.
- It **provides direct credit of pension** into the bank accounts of pensioners.
- It is an ambitious project being **implemented by the Ministry of Communications**.
- It has helped the Department **in faster settlement of pension cases, improved reconciliation/auditing and ease of accounting**.
- It has also been instrumental in settling close to 76000 BSNL Voluntary Retirement Scheme 2019 cases in a short span of 6 months.
- It is a system with a flexible design which enables it to accommodate ever expanding requirements.

▪ Benefits:

- It provides **e-Pension payment orders which make the payment process easier and hassle-free**.
- Timely settlement of pension cases.
- Every pensioner gets **access to key information like payment history** along with a login option.
- Login for each pensioner enables access to key information like payment history.
- Online submission of grievances and timely SMS alerts.

[Source: PIB](#)

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