



## 'Vaccine Mitra' Chatbot

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 [drishtias.com/printpdf/vaccine-mitra-chatbot](https://drishtias.com/printpdf/vaccine-mitra-chatbot)

### Why in News

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The **'Vaccine Mitra' chatbot** was launched by Bihar Health Minister Mangal Pandey on November 2, 2021 with an aim to promote COVID-19 vaccination.

### Key Points

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- The Bihar government has launched this chatbot in association with Meta-owned messaging platform WhatsApp.
- It is built with the latest intuitive capabilities of the WhatsApp API platform, which enables users to select quick replies.
- It is capable of providing information in both English and Hindi languages.
- It helps in creating awareness about vaccines and provides information about the nearest vaccination centre.
- To use this chatbot, WhatsApp users has to send 'Hi' to 9431025555.